

Complaint Channel

The Company manages to have whistle-blowing and complaint-making policy for the offending or morality or behavior that may reveal for misconduct and corruption or behave improper of the person in organization, including the right offending activities, both from directors, executives, officials and other stakeholders. The whistle-blowing and complaint-making by any stakeholders shall be protected and treated confidentially, and not regarded as fault in discipline in the whistle blower or those who file the complaint is employee of the company. The company shall urgently investigate and resolve the issues.

- Safety channel that the officials or stakeholders can approach to the information firmly when require an advice concerning performance in accordance with anti-measurement of misconduct and corruption by company website: www.cmfrozen.com Click Investor Relations click required various heading such as anti-corruption policy or Business Morality or Corporate Governance Policy or other headings.
- Safety channel that the officials or stakeholders can approach firmly when requires to file complaint, notify information or clue that concerns with misconduct and corruption, including the right offending activities without risk to the informant afterwards by sending complaint, clue or information by post letter to:

Chairman of Board of Audit Committee /

Chairman of Board of Corporate Governance /

Company Secretary / Human Resources Section

Chiangmai Frozen Foods Public Company Limited

No. 149/34 Soi Anklo Plaza, Surawongse Road,

Kwaeng Suriyawongse, Khet Bangrak, Bangkok 10500, Thailand

or send by E-mail address: cg@cmfrozen.com

or by phone: 662-238-4091, 662-634-0061-4

or Complaint box